

August 10, 2005

RECEIVED & INSPECTED

AUG 1 7 2005

FCC - MAILROOM

Re: WC Docket No. 05-196 SUSCRIBER NOTIFICATION REPORT Attn Marlene H. Dortch Office of the Secretary Federal Communication Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Dear Ms Dortch

Teledvance Communications Corporation (Teledvance) is a provider of interconnected VoIP service to businesses enterprise.

Teledvance is contacting by phone and E-Mail, the telephone administrator and/or contract signature of each of its business customers advising them that "E911 may not be available if they move a phone to a location served by a public connection to the Internet other than a connection provided by Teledvance"

To date, Teledvance has begun this process and has confirmations of nearly 90% of the phones that are capable of roaming, which consists of less than 10% of the Teledvance customer base. Teledvance expects to receive confirmation from 100% of its customers, representing 100% of the phones capable of roaming to other physical locations by August 30, 2005

Teledvance has ordered and will provision stickers to place on the CPE router notifying the customer of the above information. These stickers will be mailed to the customers as soon as they arrive.

If any customers do not affirmatively acknowledge having received the information then their service will be suspended as of August 20, 2005.

Teledvance is recording the phone calls when calling to confirm notification to customers of the E911 limitations.

Steven R Fine who can be reached at 502.315.5135 or <a href="style="color: blue;">srfine@teledvance.com</a> is responsible for compliance efforts with the VOIP order.

Sincerely,

**Teledvance Communications Corporation** 

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Steven R Fine Vice President